

Resnet Introduction

At Hillsdale College, all of the dorms and Greek houses are connected to each other and the internet on the Resnet Network. Any student that brings a personal computer (desktop or laptop) to use on campus will be required to register it if they wish to use it on the network.

Registering Your Computer

To register your computer, connect the computer to the port in the wall jack with an ethernet cable. Turn on the computer and open up Internet Explorer which will present you with the Resnet registration page. All students must enter their username and password in order to verify the computer registration.

Note: All incoming freshmen must activate their username using the website provided in the mailing **before** they can register their computer on ResNet.

Acceptable Use Policy and Security Client

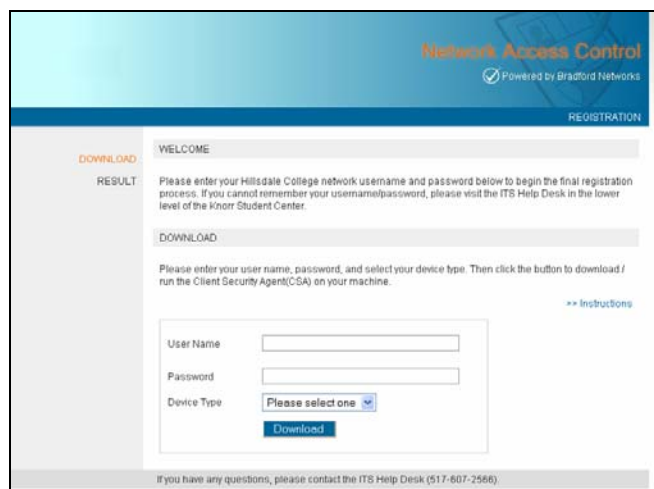
After login, the acceptable use policy for ITS must be read and agreed upon before the registration process is complete. Following acceptance of the policy students must download a client that will scan the student's computer for acceptable security protections. If the student's computer fails the scan they will be directed to a page listing the updates they need to install.

Failing the Security Test

In order to protect the security of the college network, ITS has put measures in place that require personal computers to have a certain level of protection. Three categories, Windows Updates, Anti-Virus and Spyware protection are outlined and have many options of software for the students to choose from.

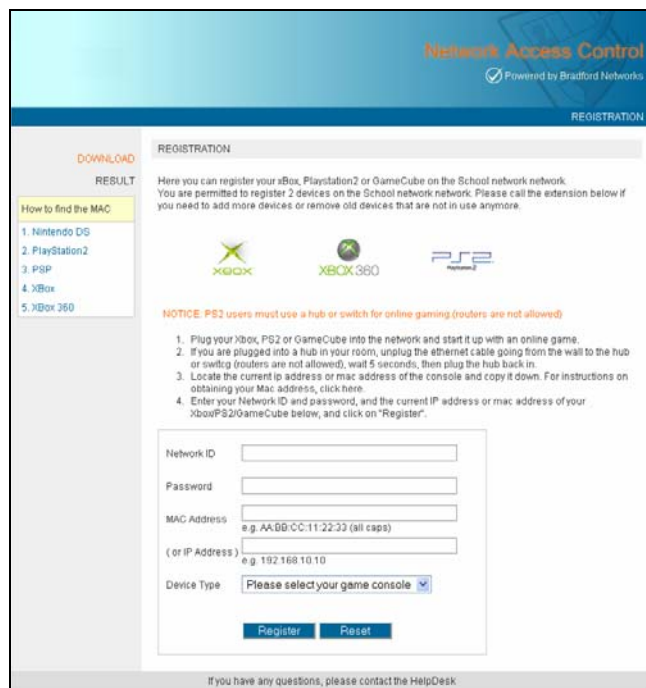
Game Consoles

ResNet also provides for the registration of various Game Consoles. You are permitted to register 2 devices on the School network. Please call (517) 607-2566 or email helpdesk@hillsdale.edu if you need to add more devices or remove old devices that are not in use anymore.



The screenshot shows the 'Network Access Control' login page. It features a header with the college logo and 'Powered by Bradford Networks'. The main content area is titled 'REGISTRATION' and includes a 'WELCOME' message. Below this, there is a 'DOWNLOAD' section with instructions to enter a username and password. A form contains fields for 'User Name', 'Password', and 'Device Type' (a dropdown menu). A 'Download' button is positioned below the form. At the bottom, there is a contact number for the ITS Help Desk: (517-607-2566).

Resnet Login Page



The screenshot shows the 'Console Registration Page' under the 'Network Access Control' header. It includes a 'REGISTRATION' section with instructions for registering Xbox, PlayStation2, or GameCube. There are icons for Xbox, Xbox 360, and PS2. A 'NOTICE' states that PS2 users must use a hub or switch. A numbered list provides steps for registration. Below the list is a form with fields for 'Network ID', 'Password', 'MAC Address', '(or IP Address)', and 'Device Type'. 'Register' and 'Reset' buttons are at the bottom of the form. A contact number for the HelpDesk is provided at the very bottom.

Console Registration Page

Updating Your Computer

ITS has provided Windows Service Packs, Anti-Virus and Anti-Spyware updates for Resnet users, all of which are available on the Resnet Registration Guide.

Windows Service Packs

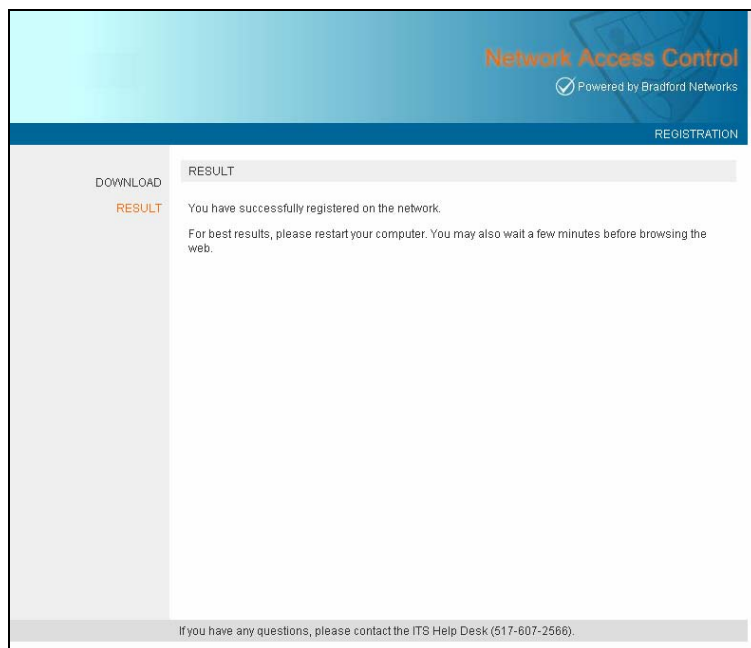
Windows XP will need to have Service Pack 2 while Windows 2000 users will need to install Service Pack 4. Microsoft describes the Service Packs as major updates which “contain all the fixes and enhancements which have been made available in the previous year.” They “provide convenient, all-in-one access to the most up-to-date drivers, tools, security updates, patches, and customer-requested product changes.”

Anti-virus software

While most new computers come packaged with a free trial of an anti-virus product (often Norton or McAfee) many users neglect to subscribe to the paying service which grants access to anti-virus updates. This means that many computers are vulnerable to many virus attacks. ITS has provided AVG Anti-Virus for you to download free of charge.

Anti-Spyware Software

Choose from one of the choices presented to you on the screen. **Note:** you are only required to download and install one, but it is recommended that you use both for maximum protection. Spyware has become a major problem for computers and networks in recent years. Therefore, ITS has taken measures to secure the Hillsdale College network and protect it from such malicious software. This requires each computer to have some form of current anti-spyware program (computers with out-of-date software will need to download and install a current program from the Resnet Registration page).



Completing Registration

After updating the security software, the registration will be complete. Users will be given the “Success” window (shown at left). Following a reboot they will be given full access to the Resnet Network and the world wide web.

Questions & Support

In the case of a registration problem or support question students may contact the Helpdesk via e-mail (helpdesk@hillsdale.edu) or call (517) 607-2566.

Registration Success Page