

## Student Procedure for Sharing Concerns

The Hillsdale College Honor Code guides how we share and address student concerns or complaints. It reminds us of our partnership where together we cultivate intellectual excellence and moral virtue—including humility before our Creator. It reminds us that we have an obligation to help each other seek the good especially when facing challenges together. It reminds us that we do this with humility, civility, and goodwill.

Students who determine that a concern is significant enough to warrant attention are encouraged to “air” the concern by speaking with other student leaders such as resident advisors; with staff members; or with faculty. These colleagues can help determine appropriate responses and the proper offices which should be made aware of the concern. Additionally, the Office for Student Affairs is always an appropriate office to which to take a concern.

During each academic term, the Office for Student Affairs compiles a list of concerns or complaints it has received from students and from faculty, staff, or parents about student-related issues. Student Affairs also routinely solicits feedback and concerns from student leaders, faculty, and other members of the Senior Staff. These are then reviewed by the Office of Student Affairs, which partners with student leaders to resolve as many of them as possible. Naturally, concerns and complaints vary in complexity and priority, which means that some can be resolved quickly, whereas others require more time and consideration—sometimes even from Senior Staff.

Students whose concerns are not sufficiently addressed can request a meeting with the Vice President for Student Affairs for further review. The Vice President for Student Affairs will meet with the student, and, in a reasonable timeframe, respond. Academic complaints will be referred to the Provost.